



CHOOSE SELF-SERVICE

Choose self-service and download proof of payment yourself, without the need to contact the Bank representative.

Have You ever wondered how easily and conveniently, using CitiDirect BE system, you can download proof of payment yourself?

Specially for users who look for such confirmation available as soon as Bank will process the payment, there is an option in the CitiDirect BE to get it. This confirmation contains key payment details such as beneficiary details, payment amount and the date when your transaction was processed. There is also a required legal note. Such confirmation can be provided to suppliers and beneficiaries without having to contact a Bank representative.

Why is it worth to download proof of payment in CitiDirect BE yourself ?

- **Secured, controlled by CitiDirect BE Security Manager an access** to certification of the processed payment, consistent with users entitlements in the system (no additional setup required)
- **Easy and instant access to proof of payments** - no requirement to contact Bank representative

Instruction how to download proof of payment in CitiDirect BE is available [here \(Polish version only\) >>](#)



Detailed information about fees and commissions, the product functionality, requirements and conditions of product use, as well as risks connected with it, will be provided by Relationship Manager or CitiService Advisor.